

MotoVantage

New Truck Extended Warranties

Truck Qualification and Rates

All new trucks less than 12 months old, from date of first registration and still within the Manufacturer's first year warranty.

Medium Trucks: 3501 kg – 8 000 kg Gross Vehicle Mass (G.V.M.)
Heavy Trucks: 8 001 kg – 16 500 kg Gross Vehicle Mass (G.V.M.)
Extra Heavy Trucks: Over 16 500 kg Gross Combination Mass (G.C.M.)

Warranty Period of Cover and Inception

- The MotoVantage New Truck Extended Warranty **offers cover for a specific amount of years and a specific number of kilometers**, depending on the option chosen;
- **Please Note:** The MotoVantage New Truck Extended Warranty **expires upon reaching either of these parameters**;
- The MotoVantage New Truck Extended Warranty incepts on the date on which the Manufacturer's warranty relating to such part or component expired.

Service Requirements

- The truck must be serviced by an Administrator Approved or Manufacturer Approved Dealership, in accordance with the service and maintenance conditions specified by the Manufacturer;
- Servicing receipts must be retained;

We shall allow a service run-over in line with the Manufacturer's recommended service schedule based on the make, model and application criteria of your truck, as recommended by the Manufacturer. Where the Manufacturer recommends time-based services, we shall allow a 30 day either side of such time-based service.

Claims for Wear and Tear

The Administrator may admit, at their sole discretion, a claim for fair wear and tear to a covered part where no actual breakage of a covered part has occurred.

If the Administrator admits a claim for fair wear and tear, their liability for the repair cost or benefit category is limited to a maximum of 33.3% of the repair cost, or 33.3% of the specific stated benefit category, whichever is the lesser;

Betterment

It is not the intention (implied or otherwise), of this Warranty to make new components from old. Where other parts are replaced at time of a failure of a covered component under this warranty, and such replacement parts were not damaged/broken due to the failure of the covered component, it will be deemed betterment and as such will not be covered by this warranty. (For example, through usage or age of the vehicle). Where the repair requires new or exchange units which are in excess of what is necessary to make good the repair, then the difference in cost will be met by you, (at all times subject to the other Terms and Conditions of this Warranty). If in doubt, you should contact us

Parts Damaged Through Overheating

Subject to the limit stated under Overheating in the Limits of Liability Table, damage or breakdown as a result of overheating caused to any part listed in the MotoVantage New Truck Warranty policy wording (including cracked cylinder head(s) or engine failure), is covered under this Warranty, provided that the cause of failure in relation to such part or damage is covered by the terms and conditions of this Policy;

Parts Damaged Through Over/ Under-fueling

Subject to the limit stated under Over/under fueling in the Limits of Liability Table, damage or breakdown as a result of any failure arising from over/under fueling and caused to any part listed in the MotoVantage Used Truck Warranty wording (including the replacement, adjustment and servicing of faulty injectors, injection pumps and associated parts) is covered under this Warranty

Claims Procedures

- The **truck is booked** in as per normal for repairs;
- The customer must indicate to the Administrator Approved or Manufacturer Approved Dealership, that the truck is covered by the MotoVantage Used Truck Warranty, producing the policy number, which can be found on the Transaction Schedule;
- The Administrator Approved or Manufacturer Approved Dealership, must then submit the claim to Motorite Administrators on 087 312 1079;
- Should the claim be valid, the Administrator will then authorise the claim and provide an authorisation number;
- **Please Note:** If the claim is not valid under the Terms and Conditions of the MotoVantage New Truck Warranty, it is the customer's responsibility to pay the cost of the repair;
- Once the repair work is complete, the Administrator Approved or Manufacturer Approved Dealership will then provide the original invoice to the Administrator;
- The Administrator will effect payment on receipt of an original invoice from the Administrator Approved or Manufacturer Approved Dealership, or on receipt of an electronic invoice in a protected format, which may be submitted to: invoice@motorite.co.za;
- Any invoices not submitted within 12 months from the date of authorisation will not be considered.

Specific Exclusions

The following specific items are not covered by the MotoVantage New Truck Warranty:

- 1 Parts not listed under parts covered in the MotoVantage New Truck Warranty wording;
- 2 Services, maintenance items, seals, oil leaks, handbrake mechanism, brake friction surfaces, v-belts, hubs and hub bearings, gear linkages, welsh plugs, steering clutches and auxiliary equipment, all hydraulics systems, including pumps, valves and lines, and injectors;
- 3 The failure of, or damage to, any component or part caused by the failure of a covered or non-covered part, including damage caused by any object from an external source, if the failure of or damage to is through the lack of due care by the driver or policyholder.

This is a brief summary to be utilized for information purposes only. For full benefits and exclusions, please refer to the policy wording or terms and conditions.

Claims Administrator: Motorite Administrators (Pty) Ltd
P.O. Box 1034, Gallo Manor, 2052
Tel: 0860 66 11
FSP Number: 9140



Underwriter: Infiti Insurance (Pty) Ltd
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